

Operations Update

SUMMARY

This report provides an update on the Authority's operations.

RECOMMENDATION(S)

The Authority is asked to:

Note the information within this report.

Agree the recommendation to bring a report to a future meeting outline recommendations regarding future HRRC provision.

- 1. Introduction** – This report sets out day to day operations and business plan activities being undertaken by the Operations Team. The role of the team is to ensure the day to day running of WLWA's contracts and the operation of the waste transfer station and Household Re-use and Recycling Centre (HRRC) in Brent in line with the Authority's values of leadership, efficiency, partnership and good communications.
- 2. Food waste** – BioCollectors are collecting food delivered by Ealing and Richmond to Transport Avenue, LB Hounslow's Southall Lane depot and food from Brent and Harrow collections taken to LB Brent's Alperton Lane depot. Since the contract began in April there have been no issues with missed collections. Food and green waste collected by LB Hillingdon is delivered to West London Composting under a mixed organics contract which commenced on 1st May
- 3. Green waste** – Both new contracts started on 1st May. Countrystyle are collecting green waste collected by Ealing, Hounslow and Richmond from Transport Avenue. The volumes of green waste have been far higher than usually seen at this time of year, as a result there have been higher volumes than expected on site as collections have struggled to keep up with deliveries.
4. West London Composting are collecting and receiving green waste from Brent's Marsh Road depot, Harrow kerbside collections and all the Household Re-use and Recycling Centres (HRRC).
- 5. Transport** – Since the 1st May J Shorten & Sons have been transporting general waste from the HRRC's to the waste transfer stations (WTS). This service is very reliable and there have been no problems with this haulier. The new contract for transporting waste and recycling in roll on roll off vehicles commenced on 1st June. This contract moves a range of items for recovery and recycling from the HRRC's including hardcore and wood.
- 6. Twyford WTS and HRRC** – The recycling rate (in accordance with the National Indicator 192 definition) for the HRRC for 2017/18 was 42%. This is an increase of 11% on the previous year using the same calculation. In addition to the items sent for recycling, materials are also sorted to be diverted from the residual waste contract. When these are taken in to account the HRRC has a recovery rate of 70%, in 2016/17 the recovery rate was 49%.
- 7. West London HRRC's** - On 1st April 2012 the repeal of section 1 of the Refuse Disposal (Amenity) Act amended the Waste Regulation and Disposal (Authorities) Act transferred the legal duty for the provision of HRRC sites in London to waste disposal authorities in

accordance with the Environmental Protection Act. A further consequence of this change in the law is that there is now only a statutory duty to accept deposits of household waste free of charge. Following this legal change WLWA and its constituent boroughs were involved in a project to determine how to meet the new legal requirements. At the time it was decided to make no changes at that point other than for boroughs to provide the service on WLWA's behalf as agents.

8. The allocation of costs also remained the same with the waste collected through HRRC's apportioned to boroughs using the Authority's fixed cost levy (FCL) which apportions all costs for waste from HRRC's based on households in the borough rather than performance of the site however boroughs are individually responsible for all other HRRC costs under this arrangement.
9. The HRRC agreement runs from March 2015 to March 2019. During 2018/19 this needs to be reviewed to ensure that WLWA is meeting its statutory duty and that the service is being provided in accordance with policies 6, 7 and 8 of the current JMWMS to ensure that all sites deliver a consistent and professional high quality service to all residents in the WLWA area efficiently and offering best value.
10. In light of this agreement coming to end officers seek Member approval to engage with constituent boroughs to undertake a project to ensure the levy mechanism for HRRC provision incentivises the appropriate behaviour to achieve high levels of recycling and recovery and bring a paper to a future Authority meeting.
11. **Risk** – There are no risks associated with this report.
12. **Financial Implications** – There are no risks associated with this report.
13. **Staffing implications** – There are no staffing implications associated with this report.
14. **Health and Safety Implications** – There are no health and safety implications associated with this report.
15. **Legal implications** - There are no legal issues arising from this report.
16. **Impact on Joint Municipal Waste Management Strategy** – Operations activities are in line with the following policies:

Policy 5: West London Waste Authority and its constituent Boroughs will reduce biodegradable municipal waste landfilled with regard to the Landfill Allowance Trading Scheme.

Policy 6: West London Waste Authority and constituent Boroughs will seek a residual waste management solution in accordance with the waste hierarchy, that presents value for money and that offers reliability in the long term.

Policy 7: The WLWA and constituent boroughs will seek to provide waste management services that offer good value. That provide customer satisfaction and that meet and exceed legislative requirements.

Policy 8: The WLWA and constituent boroughs will work together to achieve the aims of this strategy and are committed to share equitably the costs and rewards of achieving its aims.

Background Papers	None
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